



COMMONWEALTH OF MASSACHUSETTS

Department of Telecommunications and Cable

1000 Washington Street, Suite 820, Boston, MA 02118

(617) 305-3580

www.mass.gov/dtc

CHARLES D. BAKER
GOVERNOR

KARYN E. POLITO
LIEUTENANT GOVERNOR

JAY ASH
SECRETARY OF HOUSING AND
ECONOMIC DEVELOPMENT

JOHN C. CHAPMAN
UNDERSECRETARY

KAREN CHARLES PETERSON
COMMISSIONER

D.T.E./D.T.C. 03-50
D.T.C. 10-5

January 29, 2018

Petition of Verizon New England Inc. d/b/a Verizon Massachusetts to amend the audit requirements for its Performance Assurance Plan

NOTICE OF PUBLIC HEARING AND REQUEST FOR COMMENTS

On February 24, 2017, Verizon New England Inc. d/b/a Verizon Massachusetts ("Verizon") renewed its February 28, 2014, petition requesting that the Department of Telecommunications and Cable ("Department") amend its Performance Assurance Plan ("PAP") audit requirement. The PAP is a self-executing remedy plan designed to ensure that Verizon will provide quality wholesale services to competitive carriers by imposing penalties on itself for substandard performance. Currently, Verizon is required to conduct an independent audit of the PAP every three years, with the next audit to be conducted in 2018. Verizon has petitioned the Department to eliminate the mandatory audit requirement and make the audit discretionary. A copy of Verizon's petition is available for viewing at the Department's office and on its website at www.mass.gov/dtc.

The Department seeks public comment on Verizon's petition. Additionally, the Department seeks comment on alternative mechanisms by which Verizon's performance under the PAP can be monitored. Initial written comments are due by the close of business on March 5, 2018. Reply comments are due by the close of business on March 20, 2018. The Department also will hold a public hearing to receive comments on this matter. The public hearing will take place at:

10:00 A.M.

March 6, 2018

Department of Telecommunications and Cable
1000 Washington Street, Boston, MA
Hearing Room 1-E

The Department may, after the public hearing, establish additional process in this matter, if necessary. This proceeding is a formal adjudicatory proceeding conducted under G.L. c. 30A and 207 C.M.R. 1.00. Any person who desires to file written comments or to participate

otherwise in this proceeding must file such comments or a written petition for leave to intervene by e-mail attachment to dtc.efiling@state.ma.us, or in hardcopy to:

Andrea Nixon
Department of Telecommunications and Cable
1000 Washington Street, Suite 820
Boston, MA 02118-6500

The text of each submission must specify: (1) the docket number; (2) the name of the person or company submitting the filing; and (3) a brief descriptive title of the document (e.g., comments or petition to intervene). Each submission should also include the name, title, and telephone number of a person to contact in the event of questions about the filing. Petitions for leave to intervene must be received by the close of business on March 5, 2018, and must satisfy the substantive requirements of 207 C.M.R. § 1.03.

Reasonable accommodations for people with disabilities are available upon request. Include a description of the accommodation you will need, including as much detail as you can. Also include a way we can contact you if we need more information. Please allow at least two weeks (14 days) advance notice. Last minute requests will be accepted, but may be impossible to provide. All such requests should be submitted to Andrea Nixon at andrea.nixon@state.ma.us or (617) 305-3580.